

Surizon Technologies

Maximize Revenue through Network Availability with **Surizon NMS**

Extract Every Dollar

The Network Availability Challenge

A network element that is down produces cost and no revenue. Worse, it may aggravate subscribers who were expecting service from this element. This aggravation may increase churn. Imagine a faulty radio base station, where customers can't make a call because the base station is down. Not only is the revenue lost, but at the minimum there is customer dissatisfaction.

Today's networks pose many challenges. There are ever more network elements and the complexity of multiple vendors adds to the challenge. Having a comprehensive system and competencies to manage the network becomes even more important; more so in a market where subscriber growth has reached a plateau and yield management becomes the order of the day.

The Availability Booster

With Surizon Network Management System, you have a powerful tool at your disposal. It enables you to effectively monitor your network and manage fault resolution, minimizing down-time.

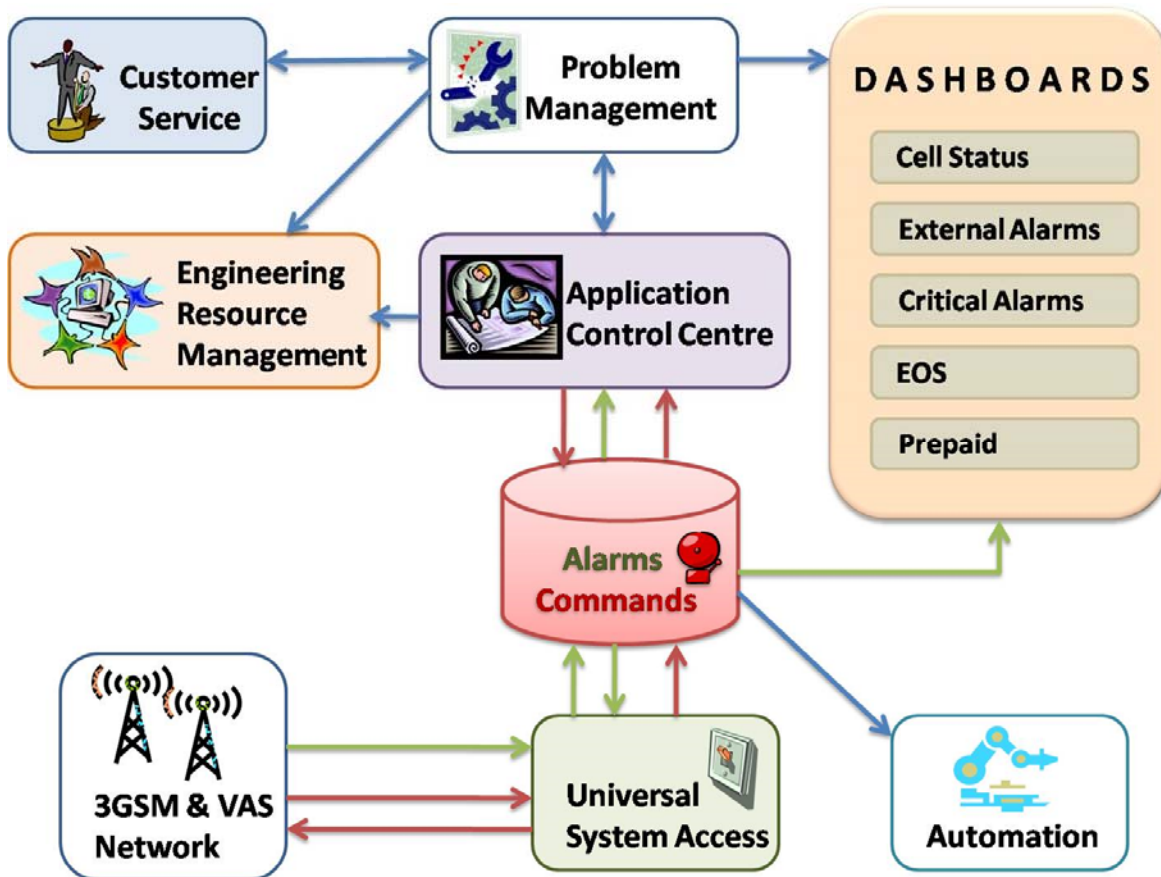
Network availability is the key enabler for revenue generation. Surizon NMS helps you maximize availability in the following ways:

- Our single console, multi-vendor integrated NMS presents all faults within one management interface. This allows for the separation of management and field engineering tasks thus maximizing the productivity of both areas by providing focus. The result is faster fault resolution and thus improved network availability
- Customized dashboards provide you with a focused view of your critical operational areas. You therefore pro-actively understand developing faults and take measures through preventive maintenance or immediate action. Network availability improves.
- Surizon NMS is an operator-centric application. It was developed in an operator environment and incorporates state-of-the-art management processes that will boost your organization's productivity.
- Intelligent alarms show you correlated faults leading to a faster detection and prioritization of resolution efforts.
- Graphical presentation of network topology and active alarms improves response time.
- A dynamic knowledge base built into the system ensures quick spreading of best practices.

Surizon NMS Expertise in Your Network

Complementing our software solutions, Surizon also provides competent NMS engineers who will be working with your own team to generate maximum productivity and value from your management system resulting in maximum network availability.

The result of the above activities is increased network availability, higher employee productivity and ultimately more revenue and customer satisfaction.



Surizon NMS Overview

Our experience in one of our customer operators

The combination of Surizon Network Management System and Surizon on-site expertise has resulted in a network availability improvement in excess of 4%. Surizon NMS was deployed and upon commissioning, a Surizon engineer joined our customer's team on site and worked with them for three months.

Apart from the tremendous boost in network availability, our customer has further gained the ability and confidence to reach their network availability targets very soon.

Take Charge of Your Network & Revenue

Contact Surizon Technologies Ltd today to find out how you can take your revenue to a whole new level. Contact Erich Paulini at +65 9739 1690 or epaulini@surizontech.com.